



## **“Customer Satisfaction Guarantee” Limited Warranty**

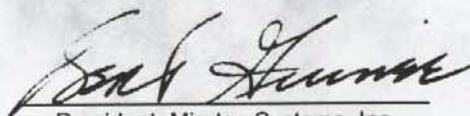
Miratec Systems warrants to you, our customer, your 100% satisfaction with the workmanship employed in the graphics production you purchase from us. If you are not completely satisfied, Miratec Systems will repair or replace the graphics production at your choice. This means:

- Miratec Systems will meet all materials specifications provided and agreed upon prior to production. No substitutions, of any kind, will take place without your prior approval.
- Miratec Systems will meet all workmanship specifications provided and agreed upon prior to production.
- Should workmanship specifications not be provided, graphics will be manufactured to Miratec Systems applicable quality standards which are available upon request.

If we fail to produce as outlined above, and if upon inspection you should be dissatisfied with the graphics production you purchased from us due to nonconformance to the agreed upon specifications as to workmanship, we will repair or replace those graphics for you upon the return of the unsatisfactory graphics.

It is your responsibility to inspect the graphics production prior to installation. Miratec Systems cannot be responsible for expenses incurred beyond the remedy of repair or replacement of the unsatisfactory graphics. This warranty does not apply to drop shipments from Miratec Systems direct to third parties.

**You have my word on it:**



President, Miratec Systems, Inc.