



“It’s On Time Or It’s On Us” Limited Warranty

Miratec Systems warrants to you, our customer, that we will ship graphics production covered by your purchase order on or before a “guaranteed date of shipment” and, if we fail to do so, we will complete production and ship same to you at “no charge”.

The “guaranteed date of shipment” is the date when graphics production will ship from Miratec Systems and will be provided once the following conditions have been met:

- A written purchase order has been received and accepted,
- Credit terms have been agreed upon and any required deposits or payments have been received,
- Firm production specifications as to quantities, dimensions, materials, colors, special instructions, etc. have been received and agreed upon,
- Artwork, adequate to meet our production requirements, has been received and accepted,
- All required raw materials meeting our quality standards are available from the manufacturer, and
- Proofs or plot files requiring approval prior to production are returned to us within 24 hours after you receive them.

This limited warranty covers only the purchase order value of the graphics production and freight and does not apply should you interrupt production for any reason after a “guaranteed date of shipment” is provided. Miratec Systems cannot be responsible for any expenses other than identified above, nor does this warranty cover conditions clearly beyond our control, eg; Acts of God, fires, floods, etc. Miratec Systems reserves the right to ship partial orders on or before the “guaranteed date of shipment” as well as to ship via accelerated means if possible, at our expense, to arrive on or before the scheduled delivery date.

You have my word on it:

President, Miratec Systems, Inc.